

Performance data for Strategic Scrutiny Meeting March 2021

PROTECTING LOCAL POLICING			
Measure	Previous Equivalent period Apr'19-Dec '19		In Year Performance Apr '20 – Dec '20
Proportion of Force Budget Spent on Front Line Policing: visible	£78.0M (38.4%)		80.1M (39.1%)
Proportion of Force Budget Spent on Front Line Policing: non visible	£67.1M (33.1%)		£63.3M (30.9%)
Measure	Previous 12 Month Period Jan - Dec '19	In Year Performance Versus Previous 12 Month Period	In Year Performance Jan – Dec'20
Grade 1 - Emergency Response Median Time to Arrive (Target <15 Mins)	10.2 min	0 min	10.2 min
Grade 2 - Priority Response Median Time to Arrive (target <1 hour)	33.4 min	+1 min	34.4min
Grade 3 - Routine Response Median Time to Arrive (<48 hours)	1018.4 min	-642.5 min	375.9 min
999 Calls - Service Level < 10 secs	75.4%	+7.5%	82.9%
999 Calls - Time To Answer (Average)	9.08	-2.51 sec	6.57
101 Calls - Service Level	38.1%	+9.3%	47.4%
101 Calls - Time To Answer (Average)	203.25	-83.8 secs	119.45
TACKLING CRIME & RE-OFFENDING			
Measure Taken from Recorded Crime dashboard unless stated with *	Previous 12 Month Period Jan - Dec '19	In Year Performance Versus Previous 12 Month Period	In Year Performance Jan - Dec '20
All Crime	146260	Decrease (-14%, -21128)	125132
Violence with injury	16537	Decrease (-10%, -1661)	14876
Violence without injury	23265	Decrease (-14%, -3344)	19921
Burglary Residential	7842	Decrease (-24%, -1854)	5988
Robbery (Personal)	1224	Decrease (-23%, -278)	946
Public Order	11297	Decrease (-16%, -1851)	9446
Number of Anti-Social Behaviour Incidents	54727	Increase (58%, +31813)	86540

SUPPORTING VULNERABLE PEOPLE & VICTIMS			
Measure Taken from Recorded Crime dashboard unless stated with *	Previous 12 Month Period Jan - Dec '19	In Year Performance Versus Previous 12 Month Period	In Year Performance Jan- Dec '20
Rape	1,424	Decrease (-17%, -247)	1177
Other Sexual Offences	3,123	Decrease (-10%, -313)	2,810
CSE Crime	539	Increase (+3%, +14)	553
Modern Slavery Crimes (Only introduced 1st April 2015)	121	Increase (+6%, +7)	128
Domestic Abuse Crime	19,616	Increase (+12%, +2381)	21,997
Hate Crime	2,650	Decrease (-3%, -79)	2,571
Missing Person Incidents *Responding Dashboard	9844	Decrease (-12%, -1193)	8651
DEVELOPING CONFIDENT COMMUNITIES			
Measure	Previous 12 Month Period Jan '19 - Dec '19	In Year Performance Versus Previous 12 Month Period	In Year Performance Jan '20 – Dec '20
User Satisfaction - Burglary	67%	No change	67%
User Satisfaction - Violent	70%	Decrease (-5%)	65%
User Satisfaction - Hate	69%	Decrease (-3%)	66%
User Satisfaction – Domestic Abuse	77%	Increase (6%)	83%
User Satisfaction - Anti-Social Behaviour	66%	Decrease (6%)	60%
Confidence - CSEW (Overall Confidence) <i>CSEW data is 3 months behind</i>	Previous 12 Month Period Jan '19 - Dec '19	In Year Performance Versus Previous 12 Month Period	In Year Performance Jan '20 – Dec '20
	72%		Not available

CSEW are currently not releasing any force-level data, as they've changed to a telephone-based survey due to Covid-19